

The impartiality of the company management

The top management of the certification body ISOSTARS EU, s.r.o. (hereinafter referred to CO) is totally impartial, does not have a relationship with any of the companies, which could give rise to a conflict of interest, or any such company does not own, is not a shareholder or in some way is not taking part in the activities of such companies. Because the ISOSTARS EU s.r.o., a separate company, acquire any subsidiary, or not covered under any of the parent company, is not in any conflict of interest of the relevant certification.

CO fully respects the quality policy, where it is claiming for the treatment of any potential conflicts of interest and equal access for all organizations that want to be certified. CO always traded for itself completely according to the principle of equal access of companies to the certification.

Treatment of conflict of interests

For the treatment of conflict of interests is handled by risk analysis-register of potential conflicts of interest.

CO does not provide the following activities:

- other certification of the certification companies
- advice and consultations concerning the management systems
- the implementation of internal audits for clients that were
- award of the implementation of the certification audits of consultancy companies

CO does not have any such relationship, a consulting company that she was unable to provide certification of the management system. With the external auditors, workers, or the owner of a consulting company is strictly respected, in order to not participate in the audit, which could be identified by a conflict of interest. Even in the case of the implementation of internal audits conducted by the aforementioned persons. CO instructs Auditors to perform the audit with no conflict of interests and honor the rule of "two-year distance" – that is, it must not be used by the Auditors/experts who provide advice in the areas of management, including those who were in managerial positions, if they were involved in consulting in the above areas of the Organization in the past **two years** from their competent advice.

Already in the phase of supply and preparation of audit organization polled on possible conflicts of interest and threat to the impartiality of the co. External contracting Auditors are hired in accordance with the requirements of the standard ISO/IEC 17021.

CO has drawn up [possible conflicts of interests Register](#) (hereinafter register), where it is registered, the clash described, and subsequently monitored. With this Registry also operates an independent assurance of the impartiality of the Commission (hereinafter the Commission). If it is needed, is to an identified conflict of interest procedure drawn up options for its treatment.

All staff CO to do with any influence on the certification activities shall comply with **the principle of impartiality**. This is controlled by the Secretary of the company, when internal audits, the activities of the Commission and the supervisory authority (CIA).

The owner of the Company hereby declares that it will not exert any pressure on the violation of neutrality!

CO requires of its workers, including external communication of any known facts to them however, and leading to potential conflicts of interest and their information are those used as the basis for working with the registry. There, where CO not sure, or you cannot prove that the treatment of conflict of interest, CO does not start cooperation. This treatment is done in the following ways:

- The registry of potential risks CO
- normal activities CO in the planning and conduct of audits
 - ↳ check the impartiality of what
 - ↳ check the impartiality of the auditor
- activities of the Commission
 - ↳ The Program is monitored and controlled by the Certification Council meetings.